



General Terms of Business (as of 01/2026)

I. General Provisions

(1) The present General Terms of Business apply to all companies of the Micro-Epsilon group, particularly to

- Micro-Epsilon Messtechnik GmbH & Co. KG, Königbacher Straße 15, 94496 Ortenburg
- Micro-Epsilon Optronic GmbH, Lessingstraße 14, 01465 Dresden-Langebrück
- Micro-Epsilon Eltrotec GmbH, Manfred-Wörner-Straße 101, 73037 Göppingen
- INB Vision GmbH, Brenneckestraße 20, 39118 Magdeburg
- MICRO-EPSILON Ceramics GmbH, In den Folgen 39, 98693 Ilmenau

hereinafter referred to as Micro-Epsilon. The present General Terms of Business apply for corporate clients (§14 BGB – German Civil Code).

(2) Mutual written declarations shall be applicable for the scope of supplies or services (hereinafter: Supplies). Micro-Epsilon exclusively performs supplies or services based on the present General Terms of Business. Micro-Epsilon hereby expressly objects to all general terms and conditions of the Customer. Customer's deviating, conflicting or supplementary general terms of business shall not apply even in case of notification by Micro-Epsilon unless expressly agreed in writing.

(3) These General Terms of Business shall be applicable to all contracts with principals, legal entities under public law and special funds under public law for all future business relationships as well, even if not expressly arranged again. These General Terms of Business shall be considered accepted at the latest upon receipt of the goods.

(4) Annual or call-off orders, which provide for a specific quantity, oblige the Customer to accept the total quantity within the agreed period. If no period is agreed, the agreed quantity must be called off within one year of conclusion of the contract.

II. Quotations/Supplies

(1) Quotations and cost estimates of Micro-Epsilon are subject to change. Orders shall only be deemed to be accepted by Micro-Epsilon if they have been executed or are confirmed in writing or in text form. For web shop orders: The order placed by a Customer represents an offer to complete a sales agreement. The Customer receives an initial confirmation by email that the order has been received. A contract is concluded only upon receipt of the explicit order confirmation by Micro-Epsilon or by delivery of the goods.

(2) Tolerances of dimension, weight or performance, technical or design changes as well as deviations of brochures and other documents in the course of technical progress shall be reserved. They shall be accepted by the Customer unless they are fundamental and if they are reasonable for the Customer.

(3) Partial supplies shall be allowed as far as they are acceptable for the Customer. If a partial delivery extends to more than two weeks, Micro-Epsilon shall have the right to invoice the delivered products.

III. Prices and Terms of Payment

(1) Prices shall be ex works (EXW, according to Incoterms in the respectively valid version), plus freight/postage, packaging, insurance and the respectively applicable statutory value added tax (VAT).

(2) Costs for commissioning, installation, adjustment, or similar services will be invoiced separately. If Micro-Epsilon has taken over the installation or mounting and unless otherwise agreed upon, Customer shall bear – aside from the

stipulated compensation – all required additional expenses, (e.g. travel costs, costs for transporting the tools).

(3) Payments shall be made free Micro-Epsilon's point of payment. Date of required payment: net, 30 days after date of invoice, or according to agreement.

(4) Web shop orders require new customers to make an advance payment by either prepayment, credit card, immediate bank transfer/giropay, or by cash on delivery. For registered, existing customers, payment after invoicing is also possible.

(5) Customer may only set off with receivables which are uncontested or legally binding or acknowledged by Micro Epsilon. Customer shall be entitled to exercise a right of retention insofar as his counterclaim relies on the same contractual relationship or the counterclaim is admitted or legally binding or ripe for decision.

(6) In case the Customer does not meet its obligation to pay or circumstances arise which cause major doubts in the Customer's liquidity or creditworthiness, Micro-Epsilon is entitled to call due the remainder of the debt or demand a reasonable security deposit.

(7) Costs for security deposits, letters of credit for foreign transactions or similar shall be borne by the Customer.

IV. Retention of Title

(1) Micro-Epsilon shall reserve the ownership and title in all delivered goods until the Customer has paid all current and future incurred claims from the business connection.

The retention of title shall also include spare or replacement parts such as motors, control devices etc., even if they are installed and if they become essential component parts thereby as defined by § 93 BGB (German Civil Code). In performing the check/bill of exchange procedure, retention of title shall continue to exist even after check payment until release from the liability under bills of exchange.

In case of a current account relationship (business connection), Micro-Epsilon shall reserve ownership until the receipt of all payments under the existing current account relationship; this reservation shall relate to the acknowledged balance; in these cases, the provisions of this Article shall apply analogously.

(2) In case of Customer's conduct in violation of the contract, especially in case of default of payment, Micro-Epsilon shall be entitled to take back the goods after an unsuccessfully expired, reasonable period of time. The mere retraction shall be considered a rescission from the contract only if a reasonable due date for performance which Micro-Epsilon had set passed unsuccessfully and if the rescission has been explicitly declared.

Customer shall bear the costs (especially transport costs) incurred by Micro-Epsilon due to such retraction.

Micro-Epsilon shall furthermore be entitled to prohibit Customer from any further sale or processing of the goods delivered under retention of title and to revoke the right of direct debiting service (Number 5).

Only after complete payment of the purchase price and all costs, Customer may demand delivery of the goods which have been taken back without explicit declaration of rescission.

(3) Customer shall be obligated to treat the goods with care (including any required inspection and maintenance work).

(4) Customer may neither pledge, nor assign as security, nor transfer the delivery object and the debts claims applicable for it.

In case of distress or other interventions by third parties, the Customer shall immediately notify Micro-Epsilon in writing or in text form so that he can bring action according to § 771 ZPO (German Code of Civil Procedure).

Customer shall bear any costs of this action which remain despite Micro-Epsilon winning the legal action according to § 771 ZPO.

(5) In the proper course of business, the Customer shall be entitled to further sell, process or mix the purchased goods; however, Customer shall now already assign to Micro-Epsilon all claims from further sale, processing, mixing or for other legal reasons (especially insurances or unlawful act) in the amount of the final amount of the stipulated invoice (including value-added tax). If the delivered goods are sold further together with other goods which do not belong to the Customer, the Customer shall assign to Micro-Epsilon the resulting receivables in the amount of the stipulated gross price.

Even after the assignment, Customer shall remain entitled to collect these receivables, without affecting Micro-Epsilon's right to collect the receivables himself.

Micro-Epsilon shall agree, however, not to collect the receivables as long as the Customer meets the payment obligations from the proceeds collected, as long as Customer is not in default of payment, and as long as there is no application for the institution of bankruptcy proceedings or any stoppage of payment.

If this is the case, however, Customer shall advise upon request about the receivables assigned and the debtors; Customer shall provide all information required for collection, hand over the pertinent Documents and inform the debtor (third party) of the assignment.

(6) Retention of title shall also extend to the full value of those products which are created by processing or modification of the delivered goods. If the ownership rights of third parties remain in existence during the processing or conversion with their goods, Customer shall grant Micro-Epsilon co-ownership in relation to the objective value of these goods; it shall be agreed now already that Customer will carefully safeguard the goods for Micro-Epsilon in this case.

If the conditional goods are combined with other movable goods to homogeneous goods or inseparably mixed and if the other goods are to be considered as the principal thing, Customer shall grant Micro-Epsilon proportionate co-ownership as far as the principal thing is his; Customer shall safeguard the resulting (co-)ownership for Micro-Epsilon.

The same shall otherwise apply for goods resulting in this manner as for those delivered under retention of title.

(7) Customer shall also assign to Micro-Epsilon the claims for safeguarding Micro-Epsilon's claims which arise against a third party due to the connection of the delivery objects with a piece of real estate.

(8) The securities to which Micro-Epsilon is entitled shall not be taken into account as far as the estimated value of the securities exceed by 50% the nominal value of the receivables to be secured; it shall be Micro-Epsilon's decision which securities are released in this respect.

(9) As far as the validity of the retention of title in the destination country is tied to special prerequisites or special requirements of form, Customer shall take care that they will be complied with.

V. Delivery Periods, Default

(1) Compliance with the delivery periods shall require the on-time receipt of all Documents to be supplied by the Customer, the required permits and releases, especially of plans, as well as compliance with the stipulated payment terms and other obligations by the Customer. If these prerequisites are not complied within due time, the periods shall be reasonably extended; this shall not apply if Micro-Epsilon is responsible for the delay. For the rest said delivery periods shall be binding only if they are expressly confirmed by Micro-Epsilon in writing or in text form.

(2) Upon occurrence of unforeseeable obstacles which are outside of Micro-Epsilon's sphere of influence and which Micro-Epsilon had been unable to avert – despite the diligence reasonably to be expected according to the circumstances of the case – regardless of whether they occur with Micro-Epsilon

or his subcontractor – such as force majeure (e.g. war, mobilization, riots, fire and natural disasters), delays in the delivery of essential preliminary products and raw materials, etc. – Micro-Epsilon shall be entitled to rescind the delivery contract entirely or in parts or extend the delivery period by the duration of the obstacle. Micro-Epsilon shall have the same rights in case of strike or lock-outs at his facilities or his subcontractors. Micro-Epsilon shall notify the Customer immediately of such circumstances. Under these circumstances contractual penalties shall not be forfeited. In case of rescission Micro-Epsilon shall reimburse said provided consideration without delay.

(3) Proper and on-time self-delivery shall be reserved. Customer shall be notified of any delays promptly. As far as Micro-Epsilon is not supplied correctly or on-time by his suppliers and if Micro-Epsilon is not responsible for it, the time of performance shall be shifted by a corresponding period of time. In this case, Micro-Epsilon can also optionally declare rescission from the contract with regard to the items not delivered. As far as allowed under competitive law, Micro-Epsilon shall assign to the Customer his claims against the subcontractor for the non-contractual supply. Under these circumstances contractual penalties shall not be forfeited. In case of rescission Micro-Epsilon shall reimburse said provided consideration without delay.

(4) In case of default of delivery, Customer can rescind the contract after an unsuccessfully expired, reasonable period; in the event that performance is impossible, Customer shall have this right even without setting a period of time.

(5) Upon Micro-Epsilon's request, Customer shall be obligated to declare within a reasonable period of time whether he rescinds the contract due to the delay in delivery or insists on the supply.

(6) If shipment or delivery is delayed upon the Customer's request by more than one month after notification of the readiness for shipment, Customer can be charged – for every month started – for storage in the amount of 0.5 % of the price of the objects of the deliveries; however, a total of 5% at maximum. Micro-Epsilon shall be free to prove higher damage or expenditures; Customer shall be free to prove that no damage or expenditures were incurred or only considerably lower damage or expenditures.

VI. Passing of Risk

(1) Even with freight-free delivery, the risk shall pass to the Customer as follows:

a) For supplies without installation or mounting when they were brought to shipment or have been picked up. At the Customer's request and costs, supplies shall be insured by Micro-Epsilon against the usual transport risks;

b) for supplies with installation or mounting on the day of acceptance in own facility or, as far as stipulated, following proper trial operation.

(2) If the shipment is delayed or precluded without Micro-Epsilon's fault, the risk shall pass to the Customer as of notification of readiness for shipment.

(3) If the Customer is in default of acceptance, the risk shall pass to the Customer.

VII. Installation and Mounting

Unless otherwise agreed upon in writing or unless special mounting conditions are included, the following provisions shall apply for installation and mounting:

(1) Customer shall accept at his own expense and provide on time:

a) All earthworks, construction work and other side work from outside the industry, including the correspondingly required skilled workers and unskilled workers, construction materials and tools;

b) the necessary items and materials required for mounting and commissioning, such as scaffolding, hoisting equipment and other devices, fuels and lubricants;

c) energy and water at the application site, including the connections, heating and lighting;

d) at the place of mounting, sufficiently large, suitable, dry and lockable rooms for storing machine parts, apparatuses, materials, tools, etc.; and for the mounting personnel suitable workrooms and common rooms, including sanitary installations which are reasonable for the circumstances; Customer shall otherwise take measures for the protection of the property of Micro-Epsilon and

the mounting personnel at the construction site which Customer would take to protect his own property;

e) protective clothing and protective devices which are required due to special circumstances at the place of mounting.

(2) Prior to the beginning of the mounting work, Customer shall provide – without being requested to do so – the necessary information about the location of concealed power, gas, water lines or similar installations as well as the required information on statics.

(3) Prior to the beginning of the installation or mounting, the provisions and items required for commencing the work shall be at the place of installation or mounting, and all preliminary work must have progressed so far, prior to the beginning of the setup, that the installation or mounting can be started according to agreement and be performed without interruption. Approach roads and the place of installation or mounting must be leveled and cleared.

(4) If installation, mounting or commissioning is delayed due to circumstances which Micro-Epsilon is not responsible for, Customer shall bear to a reasonable extent the costs for the waiting period and additionally required traveling by the mounting personnel.

(5) Customer shall weekly and immediately certify the duration of work by the mounting personnel as well as the termination of the installation, mounting or commissioning.

(6) If Micro-Epsilon demands acceptance of the delivery after completion, Customer shall provide same within two weeks. If this is not done, the acceptance is deemed to have been effected. With request of acceptance Micro-Epsilon will indicate the Customer the consequences of his silence. Acceptance shall also be deemed to have been effected if the supply has been taken into use – possibly after conclusion of a stipulated test phase – by Customer. Micro-Epsilon will indicate the Customer the consequences of his silence.

VIII. Test Run/Test Version

(1) A test run can be agreed upon with Micro-Epsilon. For this purpose, Micro-Epsilon supplies test equipment to the Customer. Micro-Epsilon explicitly points out that test equipment is provided exclusively to that purpose that enables the Customer to evaluate his desired application. Micro-Epsilon only warrants the technical data which are specified in the product documentation (e.g. data sheet, quotation, manual) provided that the basic conditions described therein are observed. Micro-Epsilon grants no warranty that the test equipment is qualified for the desired purpose and/or a special application by the Customer unless it is confirmed by Micro-Epsilon in writing.

(2) It is the Customer's duty to perform the test run observing ordinary care and under the conditions of the real application. The Customer is obliged to verify whether the test equipment is suitable for his application and the desired purpose.

(3) If the Customer decides to purchase a product from Micro-Epsilon, Micro-Epsilon is not liable that the purpose/result (e.g. savings) occurs which is desired by the Customer unless Micro-Epsilon has confirmed this in writing and/or Micro-Epsilon is liable for Customer's damage.

IX. Warranty

Micro-Epsilon shall be liable as follows for defects in delivery as far as Customer is a merchant, but only in case of proper compliance with the obligations of examination and objections under § 377 HGB (German Commercial Code) (the complaint shall be made in writing or in text form):

(1) Customer may not reject receipt of supplies because of minor defects. A defect is minor if it does not or only insignificantly impair the value or usability of the purchased item.

(2) As far as a defect of the purchased goods is concerned, Micro-Epsilon shall be entitled, at his option, to either remedy the defect or to deliver non-defective goods (subsequent performance).

Prerequisite shall be that a not insignificant defect is concerned.

Should one of the two or both types of this subsequent performance be impossible or unreasonable, Micro-Epsilon shall be entitled to refuse it.

(3) Should the subsequent performance indicated in paragraph 2 be impossible or should it fail, the Customer shall have the optional right to either reduce the purchase price accordingly or to rescind the contract according to the statutory provisions; this shall apply especially in case of culpable delay or refusal of subsequent performance, also if it is unsuccessful for a second time.

(4) No warranty shall be accepted for damages due to the following reasons: Unsuitable or improper use; faulty mounting by the Customer and/or third parties; natural wear; faulty or negligent handling by the Customer and/or third parties; unsuitable operating materials; deficient construction work; unsuitable subsoil; substitute materials; chemical, electrochemical or electrical influences (as far as Micro-Epsilon is not responsible for them); any modifications or repair work on the part of Customer or third parties which are improper and have been carried out without prior approval by Micro-Epsilon. For products which have been manufactured according to drawings or specifications of the Customer, Micro-Epsilon shall only assume a liability for material defects for the execution according to the specifications.

(5) Any claims for defects shall be statute-barred in two years after delivery of the purchased goods. In particular, the statutory period of limitation shall not apply if § 438 (1) (2) BGB, §§ 478, 479 BGB or § 634 (a) (1) (2) BGB prescribe longer periods of limitation and in cases of injury to life, limb or health, in case of intentional or grossly negligent violation of duty by us or in case of fraudulent concealment of a defect.

(6) Warranties and guarantees shall only be given effectively if Micro-Epsilon grants them explicitly and in writing or in text form. In particular, Micro-Epsilon is not liable that the purpose/result (e.g. savings) occurs which is desired by the Customer unless Micro-Epsilon has confirmed this in writing or in text form.

X. Industrial Property Rights and Copyrights; Rights of Use

(1) Micro-Epsilon shall reserve the unlimited exploitation rights, ownership rights and copyrights in cost estimates, drawings and other documents (hereinafter: Documents). The Documents may only be made accessible to third parties after prior consent by Micro-Epsilon and if Micro-Epsilon is not awarded the contract they shall be returned to Micro-Epsilon immediately upon request. This shall apply analogously for Documents of the Customer; however, they may be made accessible to those third parties to which Micro-Epsilon admissibly transferred Supplies.

(2) Micro-Epsilon is owner or authorized by the owner of all rights of the software/programs covered by this contract. The Customer has the non-exclusive right to use the software/program with the agreed performance in unaltered form using the agreed devices (license). The Customer is entitled to carry out data backup and to make the required backup-copies according to the acknowledged state-of-the-art. The Customer is not entitled to modify or remove existing copyright notes. The license does not include any right for the Customer to edit or modify the software/program.

(3) It is possible that some software applications and programs forming the subject of a contract may contain so-called "open source" software. Use of this open source software is governed by universally applicable license terms (e.g. a "BSD license" or a "lesser general public license" (LGPL)). The Customer shall be informed of this when the contract is concluded. The license terms of open source software are available via a link on our website at www.micro-epsilon.de. The Customer shall then draw its own customers' attention to the open source software included and to the availability of all the license conditions. Where the open source license terms so envisage it, the source code of the open source software shall be made available to the Customer upon written demand, or else the Customer shall be informed of the location from which the source code may be downloaded. This explicitly covers only the source code of the open source software. The Customer shall have no claim for the surrender or transfer of the source code of any parts of the software/programs that do not relate to open source software.

(4) Unless otherwise agreed upon, Micro-Epsilon shall be obligated to render delivery free from industrial property rights and copyrights of third parties (hereinafter: industrial property rights) only in the country of the place of delivery. In case a third party raises justified claims versus the Customer due to the

infringement of industrial property rights due to contractually used Supplies rendered by Micro-Epsilon, Micro-Epsilon shall be liable to the Customer within the period determined in Article IX No. 5, as follows:

- a) At his option and at his costs, Micro-Epsilon shall obtain either a use right for the Supplies concerned, or change them so that the industrial property right will not be infringed, or replace them. If he is unable to do so at reasonable conditions, Customer shall be entitled to the statutory right of rescission or reduction.
- b) The above-mentioned obligations shall only exist as far as Customer immediately notifies Micro-Epsilon in writing or in text form about the claims lodged by the third party, does not admit an infringement, and if all defense measures and settlement negotiations shall be reserved for Micro-Epsilon. If the Customer stops using the Supply for reasons of mitigation of damage or other important reasons, he shall be obligated to indicate to the third party that stopping the use is not connected with an admission of an infringement of an industrial property right.

(5) Claims by the Customer shall be excluded as far as he alone is responsible for the infringement of the industrial property right.

(6) Claims by the Customer shall be further excluded as far as the infringement of the industrial property right is caused by specific requirements of the Customer, by an application not foreseeable by Micro-Epsilon, or due to the fact that the supply was changed by the Customer or used together with products not supplied by Micro-Epsilon.

Liability shall be complete if it falls within the ambit of unrestricted liability as stipulated in Article XI.

XI. Liability

(1) Micro-Epsilon shall be liable for deliberate and grossly negligent violation of obligations as well as for violation of substantial contractual obligations (cardinal obligations) in case of slight negligence. In the latter case Micro-Epsilon's liability shall be limited to the damage typically foreseeable at the conclusion of the contract. Substantial for the contract are the duty to deliver on time and the freedom of goods from defects that impair their functioning or usability more than insignificantly as well as the duties to provide advice, protection and care that aim to protect the Purchaser or its personnel from material damage.

(2) Micro-Epsilon is not liable in case of slightly negligent violations of minor contractual obligations.

(3) There shall be no restriction with regard to legal liability in case of injury of life or according to the Produkthaftungsgesetz (Product Liability Law).

The exclusion and limitation of Micro-Epsilon's liability shall also apply for Micro-Epsilon's legal representatives and vicarious agents. Micro Epsilon's liability shall be equally unrestricted where guarantees and warranties are issued if a defect covered under these in particular triggers the liability.

(4) Micro-Epsilon is liable for the loss of data only, even if it had not been avoidable by reasonable measures of data backup and it is not caused by disturbances and influences of third parties and if this does not fall within the ambit of unrestricted liability as laid down in Article XI.

XII. Place of Performance, Place of Jurisdiction, Applicable Law and Distribution of the Burden of Proof, Privacy of Data and AGG, Return of Packaging

(1) Place of performance shall be the place of shipment (place of works or storage).

(2) For any disputes resulting directly or indirectly from the contractual relationship, the place of jurisdiction shall be Micro-Epsilon's place of business as far as the Customer is also a business person, a legal entity under public law or special assets under public law. However, Micro-Epsilon shall also be entitled to bring action at other allowed places of jurisdiction as well.

(3) For the legal relationships in connection with this contract, exclusively German law shall apply to the exclusion of the United Nations Convention on

Contracts for the International Sale of Goods (CISG) and the conflict of laws provisions of the EGBGB (Einführungsgesetz zum Bürgerlichen Gesetzbuch = Introductory Act to the German Civil Code).

(4) Unless expressly agreed otherwise, the statutory provisions on the burden of proof shall remain unaffected by these General Terms of Business.

(5) Micro-Epsilon shall handle all of the Customer's data exclusively for the purposes of business transactions and according to the requirements of the respectively valid provisions on the privacy of data. All terms and definitions shall be neutral in gender. When a Customer uses the web shop to place an order, we refer to the corresponding data protection notice on: <https://www.micro-epsilon-shop.com/de/datenschutz/>.

(6) Micro-Epsilon offers customers the opportunity to return packaging from products purchased from Micro-Epsilon by prior arrangement so that it can be reused or recycled. To arrange the return of packaging, for questions about the costs and / or the exact return procedure, the Customer can contact info@micro-epsilon.de.

XIII. Export Control

(1) When passing on the goods delivered by us to third parties, the Customer must comply with the applicable provisions of national and international (re-) export control law, including any embargoes, sanctions, or other restrictions on the movement of goods. In any case, when passing on the goods delivered to third parties, the Customer must observe the (re-)export control regulations of the Federal Republic of Germany and the European Union.

(2) Before passing on the goods delivered by us to third parties, the Customer shall in particular check and ensure by appropriate measures that

- the Customer does not violate an embargo of the Federal Republic of Germany, the European Union or the United Nations by such transfer to third parties, also taking into account any restrictions on domestic transactions and any prohibitions on circumvention;
- such goods are not exported or re-exported to the Russian Federation and/or the Republic of Belarus and that exports for use on the territory of the Russian Federation and/or the Republic of Belarus are also prevented;
- such goods are not intended for prohibited or license-requiring military, nuclear, or weapons-related use, unless any necessary licenses have been obtained;
- the provisions of all relevant sanctions lists of the Federal Republic of Germany and the European Union concerning business transactions with companies, persons, or organizations named therein are complied with.

(3) If required for the performance of export control checks by authorities, the Customer shall, upon request, immediately provide us with all information about the end customer, the final destination, and the intended use of the goods delivered by us, as well as any applicable export control restrictions.

(4) The Customer shall indemnify us in full against all claims asserted against us by authorities or other third parties due to the Customer's failure to comply with the above export control obligations and undertakes to reimburse us for all damages and expenses incurred by us in this connection.

XIV. Severability Clause

Should individual provisions of these conditions be or become entirely or partly invalid or void, the effectiveness of the remaining provisions shall remain unaffected thereby.

Micro-Epsilon Messtechnik GmbH & Co. KG